The National Student Loan Data System (NSLDS) has alerted the Financial Aid Office that they have information affecting your eligibility for federal aid at Lander University.

Federal regulations require Lander to confirm with NSLDS that students have not received their maximum annual financial aid awards at another institution. In most cases, we receive alerts from NSLDS because you did not complete all the appropriate steps to cancel your financial aid at your previous school, or because you canceled your aid at the prior school very recently and NSLDS has not yet been updated.

To find out what is delaying the disbursement of your financial aid:

Visit the following website:  [https://studentaid.gov](https://studentaid.gov)

You can use the web site to make inquiries about your federal student loans and/or federal grants. The site displays information on loan and/or grant amounts, outstanding balances, loan statuses, and disbursements. To access your information on the web, you will need your Federal Student Aid Identification Number (FSA ID). If you do not have an FSA ID, you may request one at [Log In | Federal Student Aid](https://studentaid.gov).

-Or-

Call: 1-800-4-FED-AID or TDD 1-800-730-8913.
Hours of operation are 8 a.m. to Midnight (Eastern Time), seven days a week.

To resolve incorrect information:

<table>
<thead>
<tr>
<th>Problem:</th>
<th>What you will need to do:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pell grant information is incorrect.</td>
<td>You will need to contact the Financial Aid Office of the school that awarded you the grant.</td>
</tr>
<tr>
<td>Federal Direct Student Loan information is incorrect.</td>
<td>Contact the previous school and have them cancel any pending disbursements listed. If the loan is already disbursed, you will need to request the previous school return the funds to your lender and cancel the origination for that particular term.</td>
</tr>
</tbody>
</table>

Once you have resolved any conflicts with your aid at another institution, you can contact the Lander University Financial Aid Office to re-evaluate your eligibility by returning this form and including an explanation of the action you've taken. Once we see the National Student Loan Database has confirmed the update or you have provided a letter from the lender or school that the issue has been resolved, we will be able to continue processing your financial aid.