



Lander University Financial Aid Office

24PSSA

320 Stanley Avenue, Greenwood, SC 29649
Email: finaid@lander.edu • Web: www.lander.edu/finaid
Phone: (864) 388-8340 • Fax: (864) 388-8811

2023-2024 Social Security Number Resolution Required - Parent

Student's Last Name	First Name	MI	Lander ID (L#)
Street Address	City	State	Zip

We are unable to continue processing your 2023-2024 application for financial aid due to a discrepancy on your Student Aid Report. The Social Security Administration (SSA) was unable to confirm that the Social Security number for one of your parents reported on the FAFSA. Follow the instructions below to resolve the problem.

Step 1

Check your 2023-2024 Free Application for Federal Student Aid (FAFSA) to make sure the following information is correct:

- Question 60 and/or 64 - Your parent's Social Security number reported on the Student Aid Report
- Questions 61-62 and/or 65-66 - Your parent's last name and first initial as it appears on your Social Security Card. If he/she have changed their name (as a result of marriage, etc.), they must update their record with the Social Security Administration.
- Question 63 and/or 67 - Your parent's date of birth
- Step 7, Item 103 - Student signature (and one parent's signature for a dependent student)

If these items need to be corrected, make corrections on your FAFSA using your FSA ID at <https://studentaid.gov/h/apply-for-aid/fafsa> . Be sure to have you parent sign electronically using his/her FSA ID if you are a dependent student. Alternately, you can make corrections on your paper Student Aid Report if you received one and mail it back to the Federal Processor (address listed on SAR).

Step 2

If Step 1 does not fix the issue, you and your parent can call us at 864-388-8340 and we will try to help. When you call you will need:

- **Parent's Social Security Card to confirm social security number and name.**
- **Parent's Driver's License to confirm birth date.**

In addition, your parent will need to contact the SSA to update their record to simplify the process if you apply for aid next year. Your parent can contact them by calling 1-800-772-1213 or by visiting <https://socialsecurity.gov> .

Step 3

If you want us to correct for you send a copy of above documents with this form.

If you have questions, call the Lander University Financial Aid Office at (864) 388-8340.

Financial Aid Office Use Only

DATA ENTRY		COUNSELOR REVIEW	
RRAAREQ	xxPSSA = N Insert CNSLV = N	RRAAREQ	S = Satisfied, eligible, X = Ineligible, N=Pending, I=Incomplete, M=Mailed back (set ROAMESG)
Initials/date		RHACOMM	
Fwd to Counselor date		CNSLR Initials/date	
FSAH VOL. I, CH. 4	SAR Comment Codes and Text p. 40	Comment Code 071	